

**TUTELAR SECURITY**  
never compromising on quality



## Providing Security Solutions Nationwide

### **Protect today, secure your home or business tomorrow**

In this modern age, the demand for an affordable, professional **Security Service** has increased substantially.

With the need to protect both one's home and business interests, it might well be time for you to consider or indeed review your current security arrangements.

At Tutelar Security Ltd we specialise in providing professional security solutions for both business and private clients.

We are committed to delivering the highest quality service to our clients. Based in Hampshire, we have branches throughout the UK.

Whilst holding traditional views based on service and business ethics, we acknowledge the need for businesses these days to develop a far better understanding of the day to day risks they take by under investing in security and the insurance implications of not taking the correct protective measures.

They also have to undertake further knowledge and practical-scenario training in Health and Safety, criminal and civil law, communication and how to deal with both incidents and emergencies.

### **Contact Tutelar Security Ltd Today**

If you would like more information or indeed a visit from a security specialist, please get in touch by phone 0330 2234810 or email: [info@tutelarsecurity.co.uk](mailto:info@tutelarsecurity.co.uk)

A good Security Service will not cost you money, it will save you money



## Company History

During 2013, Tutelar Security Ltd Solutions Ltd was formed to offer clients an all round, first class manned guarding security service. By remaining independent we listened to our clients needs and deliver a tailor-made security service, which enables us to not only meet all their expectations but do so at an affordable price.

All our personnel have completed their Security Training and hold a current, valid SIA License with CRB Check. All staff are screened according to BS7858 and receive Induction Training as well as regular refresher training to help keep them at the top of their game.

Our teams are continuously trained on new products that come onto the market ensuring that we continue to provide the quality and service upon which our reputation is based.

Based on our success with our existing client base and market demand, Tutelar Security Ltd expanded into the Retail security and close protection sectors in 2015, to provide clients with higher level of 24/7 security. Since 2018 we now also provide Mobile and Alarm response service out of London and the south coast.

All our personnel are fully competent and trained in the following areas – Communication Skills, Telephone and radio, IT literate, written and reporting skills, all emergency procedures and are fully customer focused.

Tutelar Security Ltd management are available 24 hours a day, 7 days a week to assist with any queries or deal with any incidents/emergencies. All our senior managers and directors hold valid front line SIA licenses and most have a strong background in front line security. In fact the combined front line experience of our senior directors and operations team spans over 40 years. It is not uncommon to have the operations Director or Managers personally working alongside our site teams to ensure quality of service and promote team ethos.

Tutelar Security Ltd has recently based its headquarters in Hampshire with various other locations in Kent and Sussex but operate throughout the UK. More recently we have opened a new mobile response and keyholding office in London and upgraded our fleet of response vehicles to cope with increased demand.

The company's objectives are to remain a privately owned company, to provide a complete service to its customers from the initial meeting stage and throughout the contract, and to continue to strive for the best. We believe in our workforce and understand the importance of supporting our staff and encouraging them to give of their best. After all, a happy workforce is a dedicated workforce.

With Tutelar Security Ltd you can be assured of a high quality, affordable Security Service. Our team is motivated and dedicated to continually rise to any challenges and with Customer Satisfaction at the top of our Key Performance Indicators, you know your business will be well protected and taken care of.



## Our professional protection services include the following:

**Manned guarding**

**Reception guards**

**Event security**

**Mobile patrols**

**Alarm response / Key holding**

**Escort duties**

**CCTV Controllers and Installations**



# Manned Guarding Nationwide

Tutelar Security Ltd provides a comprehensive range of guarding services including:



- **Security Guards**
- **Receptionists**
- **Store Detectives**
- **Gatehouse Guards**
- **Event Security**
- **Car park Security**
- **Management**
- **CCTV trained Operators**
- **Retail Security**
- **Commercial Security**

For many businesses, the sensitive nature of their operations means a full-time security presence is the only option to provide continuous site security. With our team of experienced, licensed and fully trained Security Officers, Tutelar Security Ltd can help protect your business and staff thus providing a safe environment and peace of mind.

We comply with all current relevant legislation and if our client needs us to gain a certification we will work closely with you to obtain this. We currently hold SIA approved contractor status for keyholding and manned guarding, and SAFE accredited. All our Security Officers are screened according to BS7858:2012 which includes a five year work history check, credit check and right to work check.

Each Officer is given Induction training which includes Health & Safety Issues, Fire Safety, Report Writing, as well as site-specific instructions. Regular visits by the Supervisors and or Managers help ensure Security Officers remain up to date with their training, and provides an opportunity for any problems/ideas to be discussed.

So whatever your security needs, Tutelar Security Ltd has the right security solution for you.



# Key Holding & Alarm Response



Our Key Holding and Alarm Response Service provides a valuable service to companies.

Our dedicated Alarm Response Unit Can Unlock your business premises each morning, and after checking to ensure all windows and doors are secured, and lights have been turned off, our Security Officers will lock up you premises and store the keys at the Control Centre in a locked safe.

Should the Alarm go off, our Alarm Response Officers will attend the site and investigate the cause of the activation within an hour\*

Our fully trained, experienced Security Officers will then deal with the incident quickly and efficiently, thus ensuring your business premises is protected and secured. So why not let us take care of securing your business premises, so that you don't have to worry about attending Alarm Activations in the middle of the night



\*1 hour response time is based on geographic location and average expected response based on 2018-19 performance figures.





# Event Security



From London, Surrey, Hampshire and Wiltshire in the South through to Birmingham, Manchester and Liverpool in the North, we have covered a number of events including:

***Exhibitions, Sporting Events, Music Concerts, Conferences/Meetings, Ceremonial Events***

In order to comply with all industry legislation and regulations, we will visit the site and complete a Risk Assessment together with the Initial Site Survey and create a tailor-made security package to suit your needs.

We will work closely with the customer and their staff, police and emergency services to ensure that contingency plans are in place before the start of the event.

Our friendly staff will also be available to assist Organisers with any preparations for the event.

Security Officers will all receive site-specific training to ensure they understand their duties and a Supervisor will be available to monitor the level of service provision and assist with any requests.

With our experienced Event Security Officers and Stewards, you can be rest assured your event will be closely monitored giving you peace of mind



## Mobile Patrols



The range of Mobile Response Services we currently offer to our customers include:

- **Key Holding and Alarm Response**
- **Mobile Patrol Inspections**
- **School/Business Watch Scheme**
- **Residential Street Patrol Watch**
- **VPI Services**
- **Holiday / Temp vacation access visits.**

Tutelar Security Ltd offers a comprehensive range of mobile response services – 24 hours, 7 days a week. These patrols are manned by highly trained, uniformed Security Officers and are supported by our manned Control Room. Our Mobile Patrol vehicles all carry the company logo and are easily identifiable and have satellite tracking devices fitted.

The benefits of having a mobile patrol service include peace of mind knowing your property is being monitored for any signs of disturbance, break-in, etc.

We have a close working relationship with the local police and this helps ensure any incidents reported are dealt with swiftly and efficiently. The Mobile Patrol Units will visit your site at pre-determined times and frequencies and will log the times of the visit on the Mobile Patrol Log Sheet together with any observations made during the patrol.

A Mobile Patrol Unit is a valuable tool in the fight against crime and can be a cost-effective way to secure your business.

The Key Holding and Alarm Response service is yet another valuable service which eliminates the need for Staff to attend Alarm Activations in the middle of the night.

Our experienced Officers are fully trained to deal with any incidents which may occur and will help safeguard your premises.



## V.I.P. Security Services & Close Protection



*Specialist Security services for:*

**Business and Private Clients**

**Celebrity Protection**

**Special Events – (incl. record launches and book signings)**

**Business meetings and Conferences**

**Foreign visits**

**UK visits**

**Resident Security Teams (RST) – (property protection)**

For more specialist operations Tutelar Security Ltd can deploy trained and experienced Close Protection officers for a variety of environments.

Teams, and any necessary equipment required, can be provided for both Business and Private Clients providing an all-round protective solution for maximum security requirements.

As an addition, Chauffeur driven Limousines can be supplied utilizing the latest 'S' and 'E' type Mercedes, 7 Series BMW's, and spacious MPV's. featuring the highest safety standards and luxury interiors.

Each operation will be rigorously planned with a full 'Threat Assessment' carried out prior to any deployment. Whether it's a Low, or High Risk assignment, Tutelar Security Ltd will provide the right level of protection based on the Clients individual requirements.

Maximum confidentiality and discretion are maintained throughout and long after, any security operation provided by us.





# CCTV Services throughout the UK



Offering a comprehensive range of services incorporating many years of Tutelar Security Ltd is the number one choice for all your CCTV needs.

From small residential systems to large corporate installations Tutelar Security Ltd can see the installation through from start to finish.

Starting with the initial site survey and system design through to installation and maintenance we offer high quality workmanship and a professional service throughout

We also provide a 4 Camera CCTV system to Construction Sites Free of charge when taking out a long term contract.

If you would like more information or indeed a visit from a security specialist, please get in touch by phone 0330 2234810 or email: [info@tutelarsecurity.co.uk](mailto:info@tutelarsecurity.co.uk)

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